



Thank you for shopping at Brandscycle.com! We hope your order arrived to you complete and in satisfactory condition. If you have any problems with the contents or condition of this order please contact us at:

**1.800.649.3739** OR by email: info@brandscycle.com.

Remember, Brands is both a complete Bicycle and Fitness Retailer. If you are in the market for anything in either the Bicycle or Fitness area, please consider us again. We appreciate your business.

If there is any way that we can improve, please let us know. We greatly value your criticisms, as well as your satisfaction.

**Exchange and Return Form:** Please fill out this return form completely including why you are returning the item(s). Please wrap the product up in the original packaging and place this form inside before it is sealed. Exceptions - No returns on Fitness Equipment, if you have any questions or concerns please call **800.649.3739**.

**Please fill out below if we are shipping your exchange to a different address than original order:**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_ Apt #: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**Please select one of the following options:**

- Exchange for another item
- Send me a Brandscycle.com/Brandsfitness.com Store Credit
- Reimburse my original method of payment

(Please Note: credit cards must have a valid expiration date)

Reason Codes	
01 Defective	05 Ordered wrong size
02 Not as Expected	06 Not as described
03 Shipping Damage	07 Not as pictured
04 Wrong Item Shipped	

**RETURNS:** In the form below please indicate the item(s) your are returning, including a reason code.

Reason Code	Model Name	Size	Qty.	Price	Total Price

**EXCHANGES:**

Item #	Model Name / Description	Color Choice		Size	Qty.	Unit Price	Total Price
		1st	2nd				

**Method of Payment:** If we owe you a credit for a return or if your exchange exceeds the total amount of the original purchase please choose how you would like the balance settled. Please do not send your credit card information through the mail.

- Credit Card used for original order
- Brandscycle.com/Brandsfitness.com Store Credit
- Please have Brandscycle.com call me

**Credit/Payment Contact Number:**

Please provide a phone number to contact you to confirm your refund information.

Phone # \_\_\_\_\_